

## Maintenance and Repair Division (MRD) Survey Questionnaire

1. How would you rate accessing the Facilities Work Order System to request a Work Order?

Excellent	Good	Fair	Poor	NA
4	3	2	1	0

2. Was the service or work per your request performed in a timely manner?

Excellent	Good	Fair	Poor	NA
4	3	2	1	0

3. How would you rate the quality of service or repair performed by the maintenance staff?

Excellent	Good	Fair	Poor	NA
4	3	2	1	0

4. How would you rate the attitude/friendliness of the maintenance staff?

Excellent	Good	Fair	Poor	NA
4	3	2	1	0

5. Your feedback is appreciated. Please let us know how we can improve our maintenance and repair services.

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**SUBMIT YOUR SURVEY TO:** [hector.reyes@traviscountytexas.gov](mailto:hector.reyes@traviscountytexas.gov) and [david.beatty@traviscountytexas.gov](mailto:david.beatty@traviscountytexas.gov)