P15 – Hard Workplace
LANE 4
LANE 3
LANE 2
LANE 1
Timer Start
Case Outcome Invoices?
Use of government resources?
Invoices Summary
Confirm & Admit Invoices for Approval?
Invoice Details
Supervisor/Center Manager
Invoices Action Summary
Invoice Action
Filter
Program
Funding Source
Year
Item Range
Approved/Disapproved
Pending Review
Rejected (by Finance)
Activity
Mileage/Employee Expenses or Repair
Send (to Finance)
Send (to Auditor)
Application Registration
Case Processing
Income verification
Integration Services
Employment Details
Forms/ Notices
Upload Supporting Documents
Internal Case Notes
Address verification
Integration Services
Income Details
Income Summary
Eligibility Pre-determination/ confirmation
Trigger Details for Indept Verification (eg. End of month/ year review)
Income Details
Household Composition Summary/Tax Dependents
Individual Geographic Summary
Individual Geographic Details
Income "Invoice" "Eligibility" task for Case Worker
Rent/Mortgage Expense Summary
Rent/Mortgage Expense Details
Rent Eligibility
Eligibility Results/ Rent/Mortgage/ Confirmation
Rules Engine
Rent/Mortgage Expense Details
Rent/Mortgage Expense Details
Eligible
Income "Invoice" task and write generate Invoices
Trigger Eligible/Denial letter
Support "Override"
Home Office
Dashboard "Invoice Task"
Upload Supporting Docs
Cases
Case Worker
Dashboard "Invoice Outcome" "Case Info" "Cases"
Invoice (Referral) task
Internal Referral
Invoice" task
Home Office
Dashboard (My Tasks)
Upload Supporting Documents
Assigns
Applications
Cases
Client/Partner Portal
Invoice (Referral) Invoice (Application)
"Invoice Outcome" "Change" "Cases" "Status"
Unassigned Task
Assigned Task