FSS – Social Worker/Supervisor Case Management
STEP 1
STEP 2
STEP 3
STEP 4
Client/Partner Portal
Intake (Referral) Form (Applications)
Unassigned Task
Dashboard (My Tasks)
Upload Supporting Documents
Assigned Task
Field Office
Social Worker
Dashboard Tasks
Client Search/ Jumping
Dashboard Cases
Application Registration
Case Processing
Integration Services
Upload Supporting Documents
Global Case Notes
Rules Engine
Run Eligibility
Eligibility Results/ Service Recovery/ Confirmation
Eligible
Complete Intake/ "Eligibility" task for Social Worker
Individual Demographics Details
Individual Demographics Summary
Household Members Summary/File Clearance
Intake Details
Assistance Requested
Contacts Summary
Contact Details
Screening CMAS36
Assessment CMAS36
Service Plan CMAS36
Client Portal
Complete