Travis County HHS – Family Support Services (FSS) High-Level Flow Application **Data Collection** Waitlist & Screening/ (Applicant Details Intake Eligibility Assignment Document Review and Income) + + + + + Resource Account/ Contact Vendor/ Communication/ Case Notes & File Center Invoice Service Posting Pledge Documents Forms Processing + + + + + **HHS Finance Travis County Travis County** Commissioner's Invoice Processing **Audit Reconciliation** Treasurer's Office Court FSS + + Internal & External Client Inquiry Appeals **Vendor Procedures** Reporting Referrals + + + + **Public Intake Portal** Payment Recon **Facility Use**

Legend

FSS Process

Independent Proccess

Sub-Process