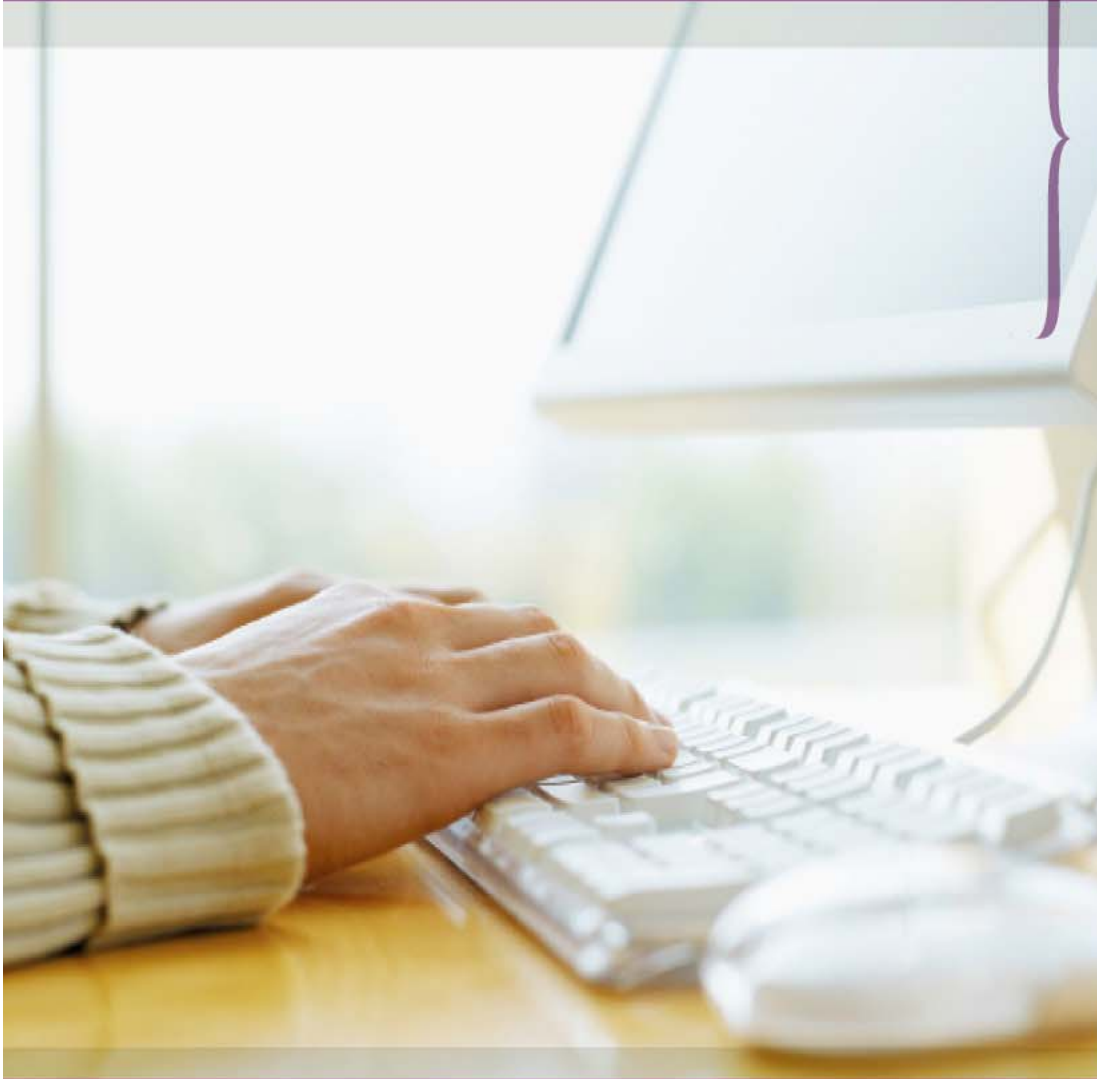


Need to contact a Work/Life Specialist right away?

TRY LiveCONNECT



FEATURES INCLUDE:

- Instant connection to our staff of work/life experts
- Convenience of an online interface
- The privacy of online chat
- Additional assistance via telephone can be arranged
- Support for you, as well as those in your family and/or household

Contact Your EAP:

TOLL-FREE: 866-327-2400

WEBSITE: www.deeroaks.com

EMAIL: eap@deeroaks.com

Access to the Work/Life resource and referral service isn't limited to the telephone. Our LiveCONNECT feature delivers assistance via online instant messaging. From our comprehensive website provided as part of your Employee Assistance Program (EAP), simply click on the LiveCONNECT icon to immediately be connected to one of our many employee support experts who can answer questions and offer solutions to work/life challenges. You may also contact us any time, any day by phone to access live assistance from a professional consultant—as well as a rich web-based library of practical resources—to provide support for any work, personal, or everyday issue that's important to you and your family.

- Log on to the work/life website using your company-specific login and password: www.deeroaks.com
- Click on the LiveCONNECT icon located on upper right
- Fill in required fields in chat box that pops up
- Select topic from drop down menu
- Start online dialogue with our work/life expert

