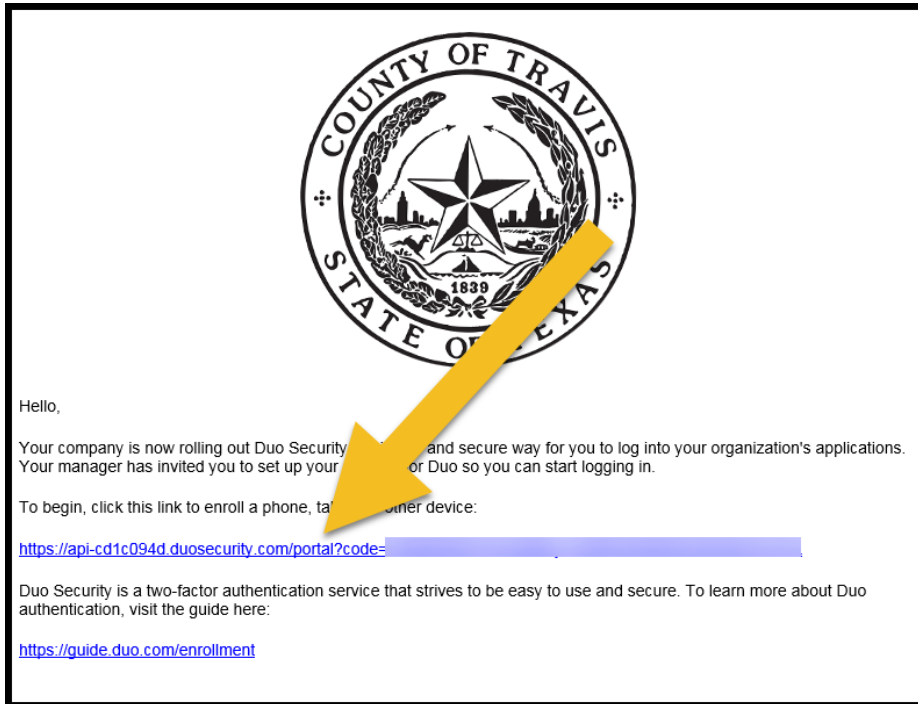


## Enrolling with DUO Mobile

1. **Click the link in your enrollment email**, with the subject line “Duo Security Enrollment” (every individual’s enrollment URL is unique and will work only once)



1. **Click “Start setup” button.**



2. Make sure “Mobile Phone” is selected, and click “Continue” button.

COUNTY OF TRAVIS  
STATE OF TEXAS

What type of device are you adding?

Mobile phone **RECOMMENDED**

Tablet (iPad, Nexus 7, etc.)

Landline

[What is this?](#)

[Need help?](#)

Continue

3. Enter your mobile phone number in the box provided.

COUNTY OF TRAVIS  
STATE OF TEXAS

Enter your phone number

United States

+1 [99] ✓

Example: (201) 234-5678

You entered [99]. Is this the correct number?

Back Continue

4. Click the checkmark to confirm your phone number, then click “Continue” button.

COUNTY OF TRAVIS  
STATE OF TEXAS

Enter your phone number

United States

+1 [99] ✓

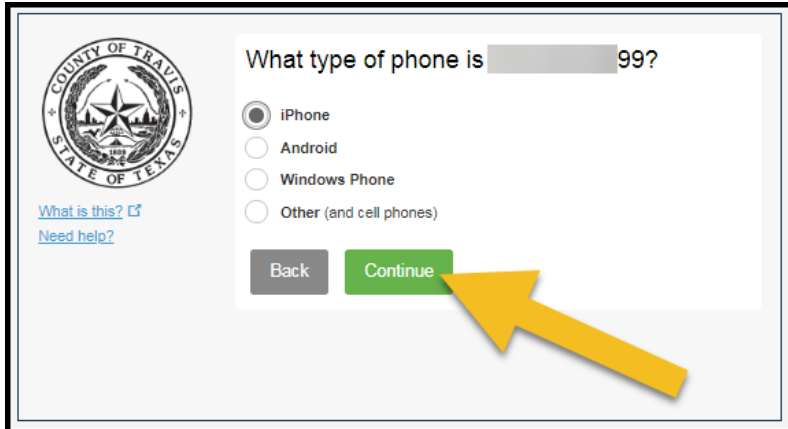
Example: (201) 234-5678

You entered [99]. Is this the correct number?

Back Continue

5. **Select the type of phone you have.**

- a. **iPhone / Android / Windows:** this will prompt you to download the DUO Mobile app from the appropriate App or Play store. This option allows you to use DUO for SMS text message authentication as well.
- b. **Other:** This will allow you to use DUO for SMS text message authentication ONLY, if you prefer not to download an app to your personal phone.



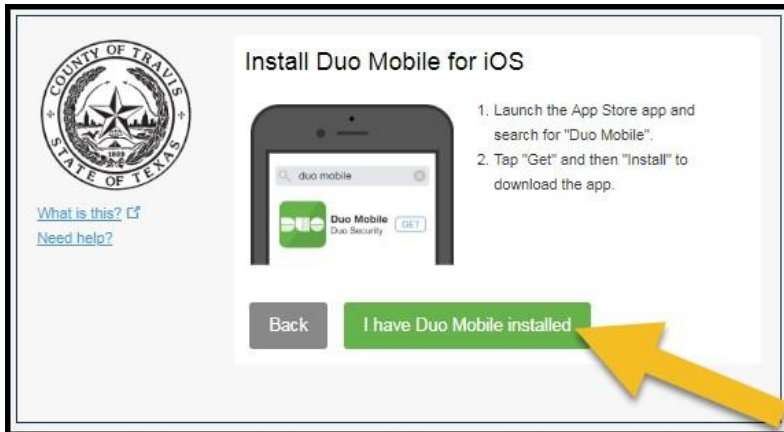
The screenshot shows a web interface for the County of Travis, State of Texas. The main heading is "What type of phone is [redacted] 99?". There are four radio button options: "iPhone" (selected), "Android", "Windows Phone", and "Other (and cell phones)". Below the options are two buttons: "Back" and "Continue". A yellow arrow points to the "Continue" button. On the left side, there is the County of Travis seal and two links: "What is this?" and "Need help?".

6. If you selected Other: **Click "Finish Enrollment" button.** That's it, you're done!



The screenshot shows the "My Settings & Devices" page. At the top, it says "My Settings & Devices". Below that, there is a section for "iOS [redacted] 99 JUST ADDED". Underneath, it shows "Default Device: iOS [redacted] 99" and "When I log in: Ask me to choose an authentication method". At the bottom, there are two buttons: "Saved" and "Finish Enrollment". A yellow arrow points to the "Finish Enrollment" button. On the left side, there is the County of Travis seal and two links: "What is this?" and "Need help?".

7. If you selected iPhone, Android, or Windows: **Install DUO Mobile** on your phone, then **click the “I have DUO Mobile installed” button.**



8. **Open the DUO Mobile app on your PHONE and use it to scan the QR code.** Once the code is accepted, a green checkmark will appear. **Click “Continue” button.**



9. **Click “Finish Enrollment” button. You’re done!**

