Installing NetMotion on your Travis County Computer

Contents
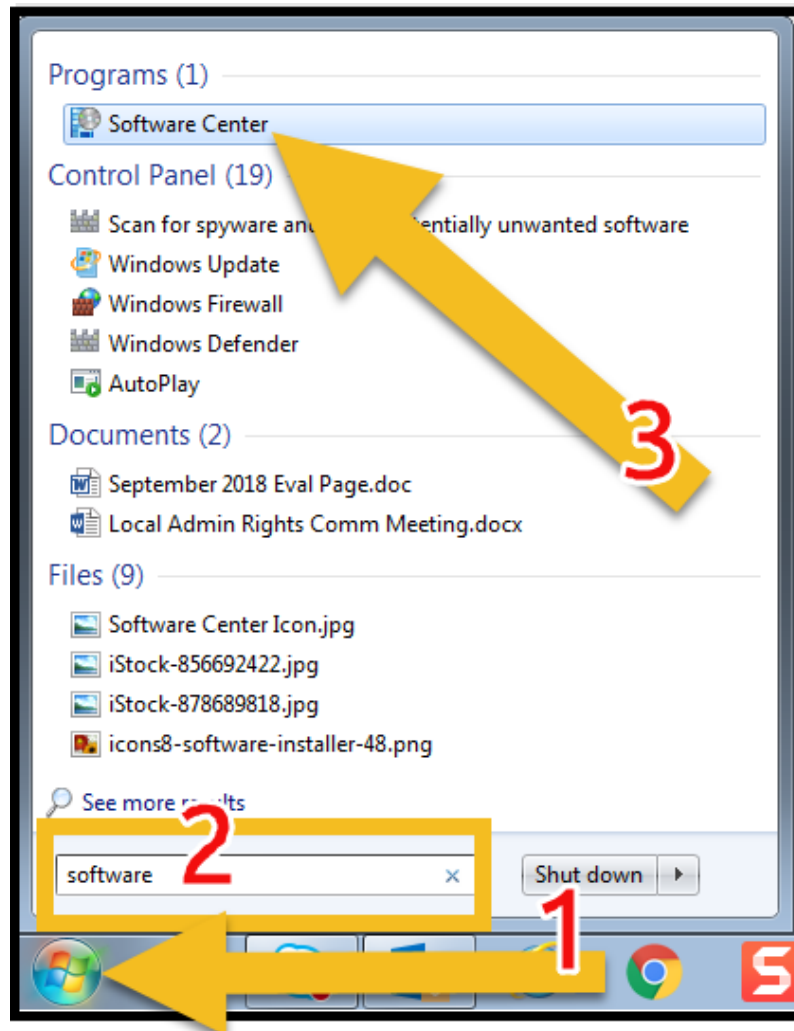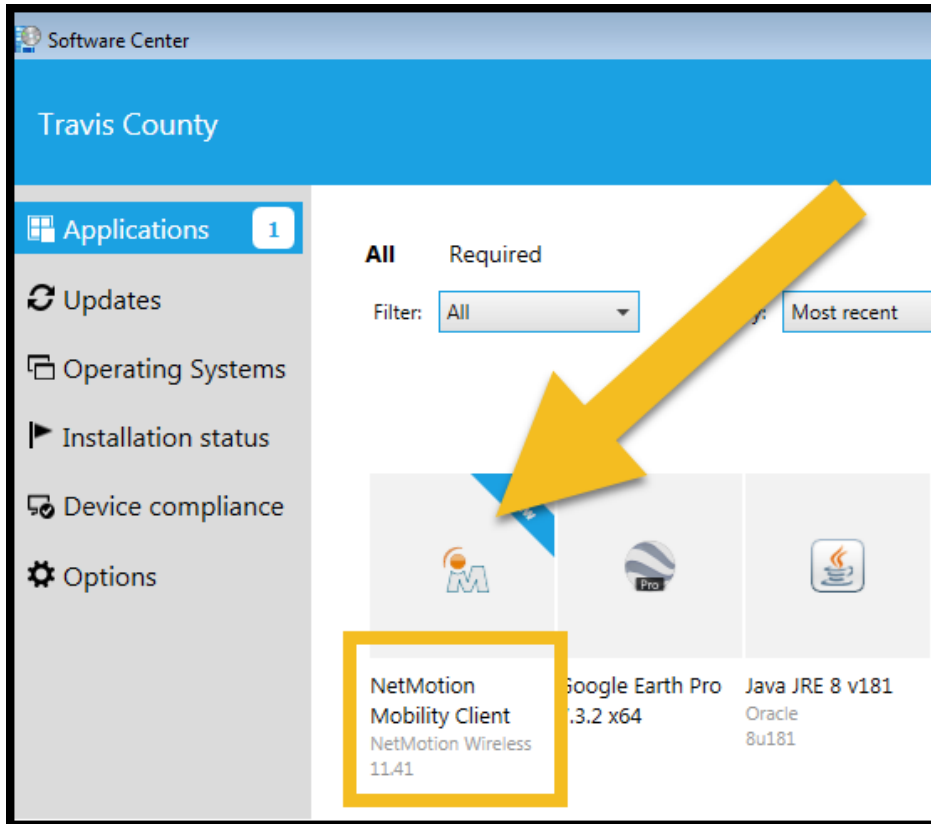
Getting Started

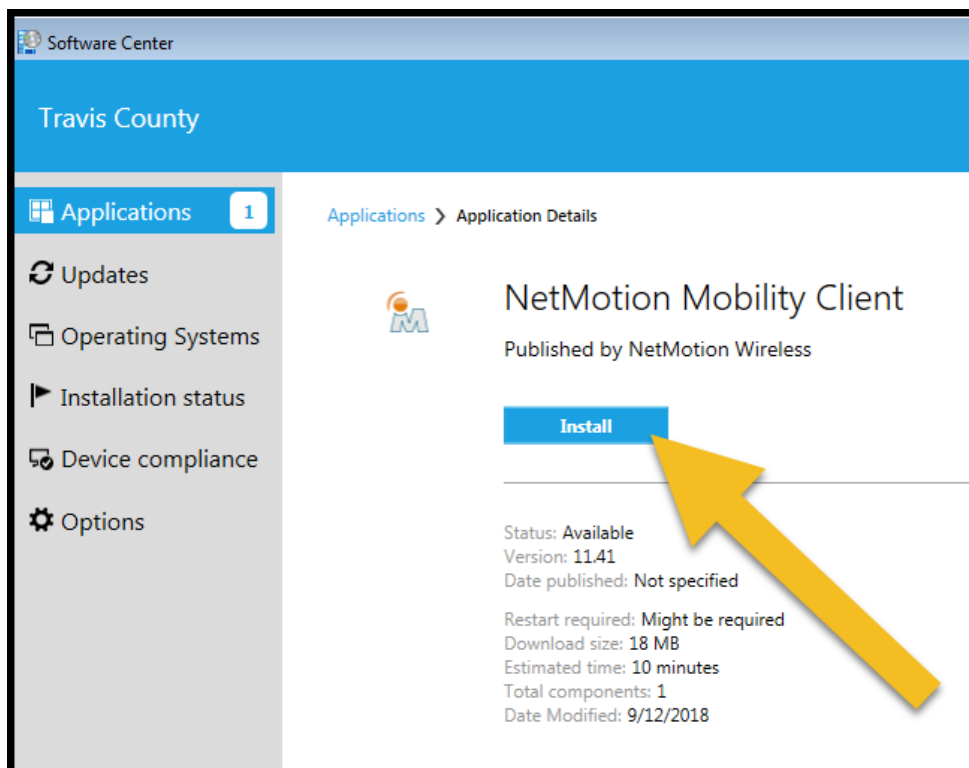1. Double click the **Software Center icon** on your desktop shortcut.
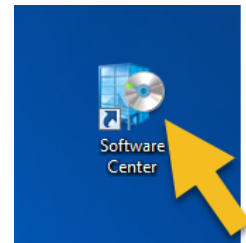
   (You can also find the Software Center by searching for "software" in your **Start Menu**)
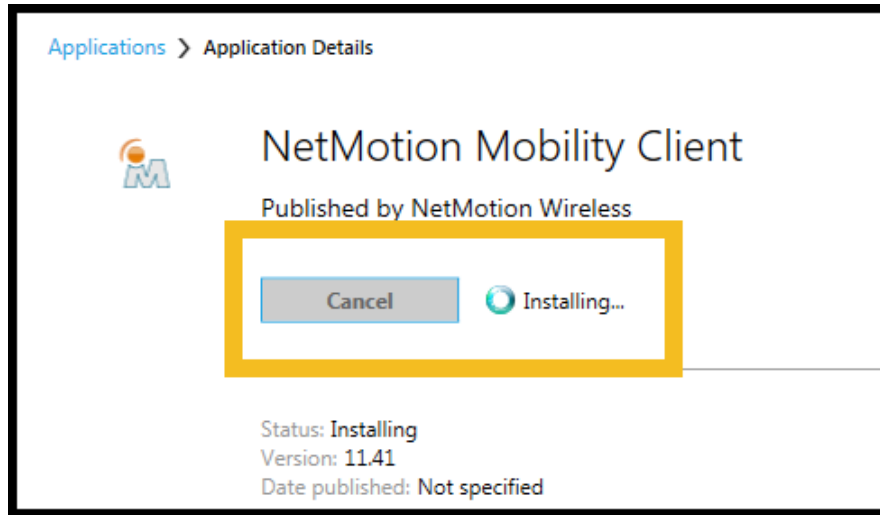
2. Inside the Software Center, you will find NetMotion on the Applications tab. **Click on the NetMotion icon.**


3. Click the **Install button**.

This process might take several minutes – you will see the "Installing" circle while it is working.

4. Once the installation is complete, you will need to restart your machine in order to use NetMotion. **Click the Restart button.**

   (**PLEASE NOTE:** Some computers might not require a restart. If you don't see the Restart button, close the Software Center and skip to Step 6.)
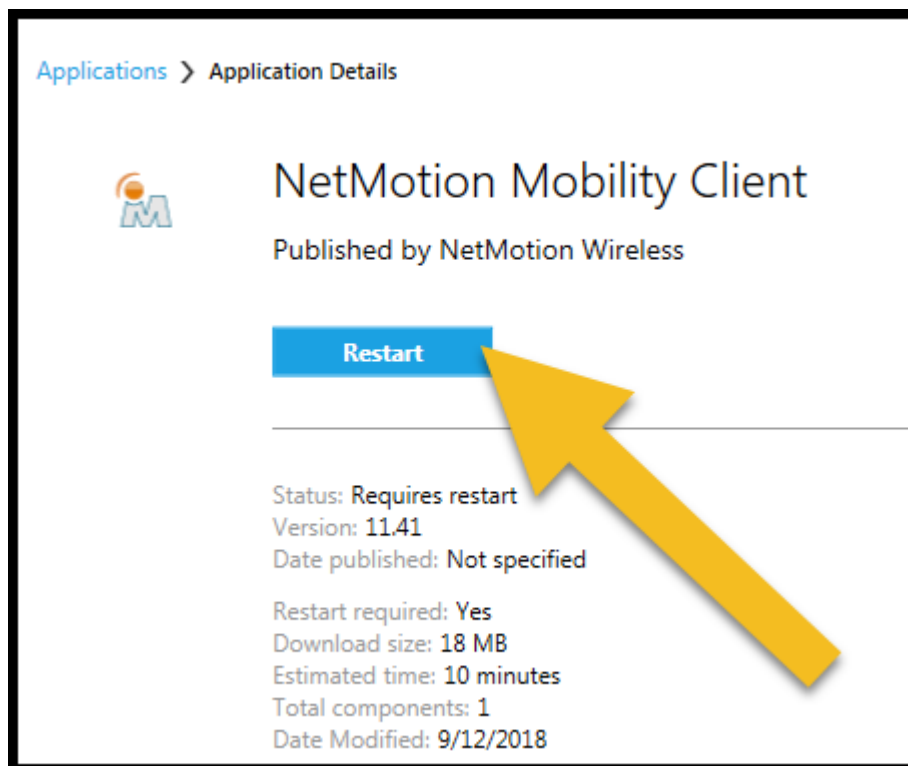
5. After clicking the Restart button, you will get a warning box to confirm that you want to restart your machine.

   Make sure that you have saved your work in any other program and closed everything else running on the computer before confirming by clicking the Restart button in the warning box below.
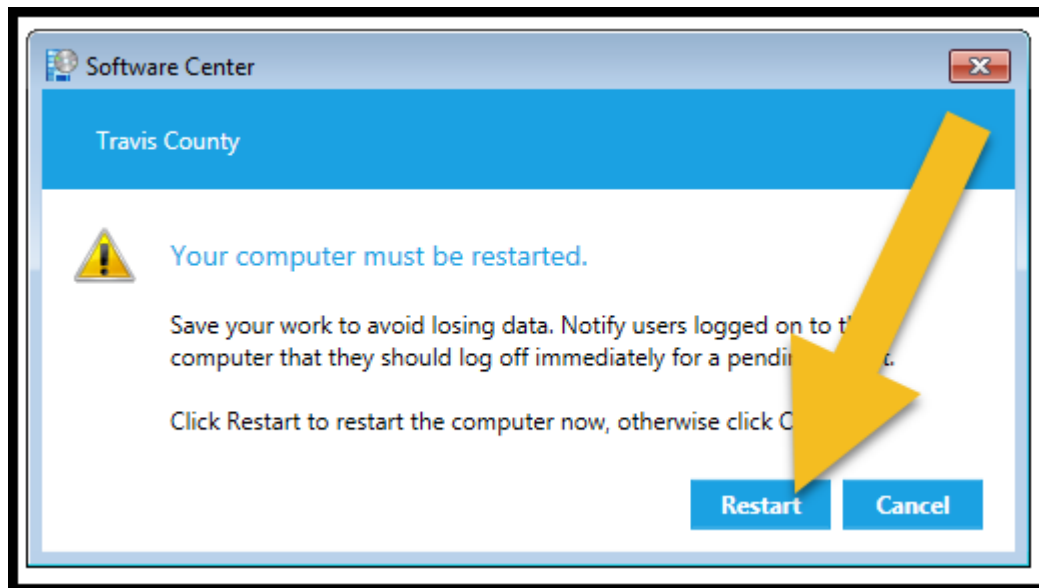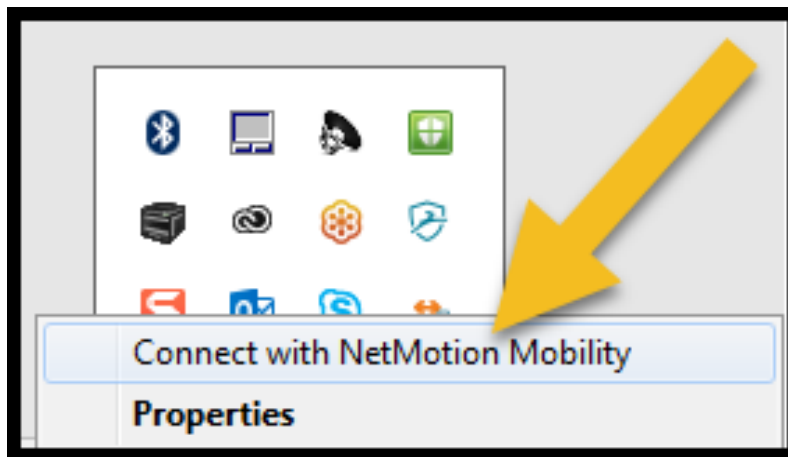

6. Once your computer has restarted, **click the arrow in the bottom right corner of your screen** (by the date and time) to Show Hidden Icons.

7. **Click the NetMotion icon.** (blue and white M with an orange double-sided arrow above)
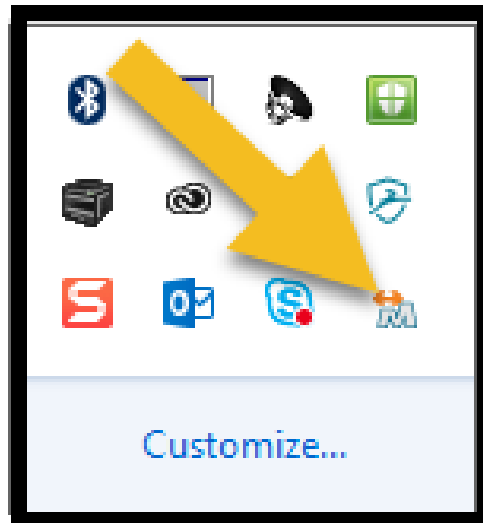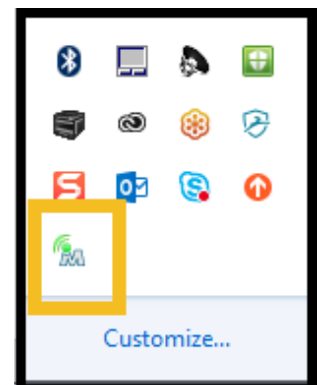

8. When the menu appears**,** click **"Connect with NetMotion Mobility."**

9. Once it is connected, you will see a green signal appear on the NetMotion icon.

Now you are connected to the Travis County network and can work the same way you would at the office.

First Remote Connection

When you are connecting for the first time **remotely** (whether you installed the software at work or not) **you may receive a connection error**. If you do, follow the steps below.

a) **Click on the NetMotion icon** in your hidden icons menu at the bottom right corner of your screen.

b) Click the **Properties** option.

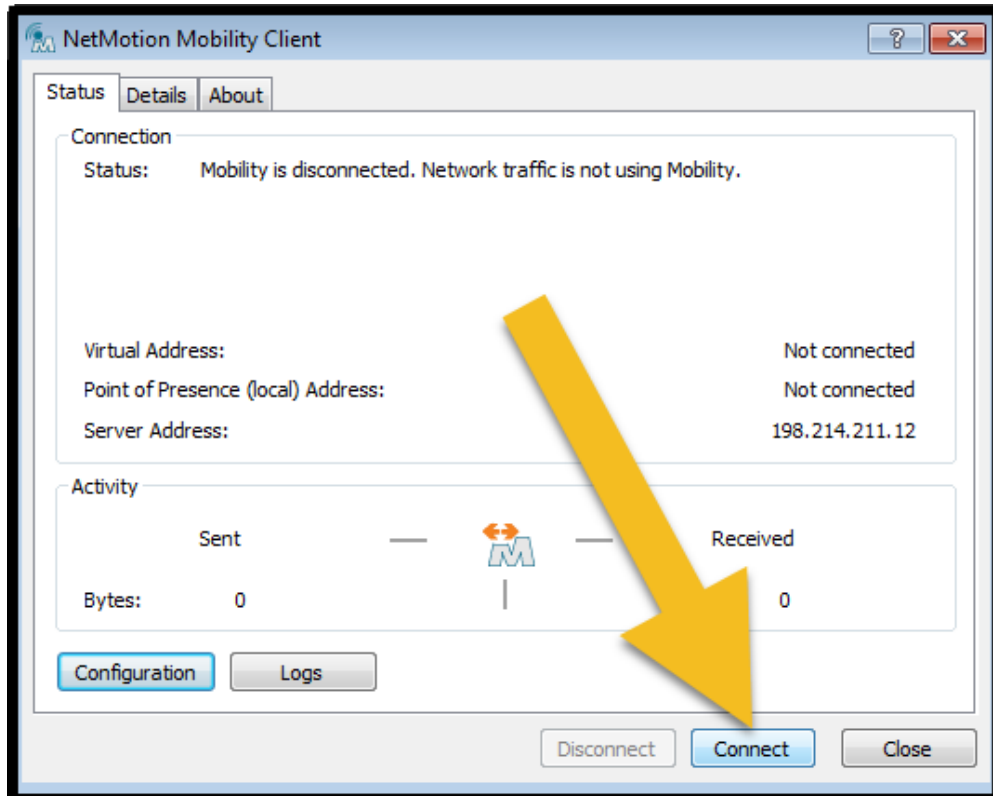c) In the NetMotion window that opens, **click the Configuration button.**
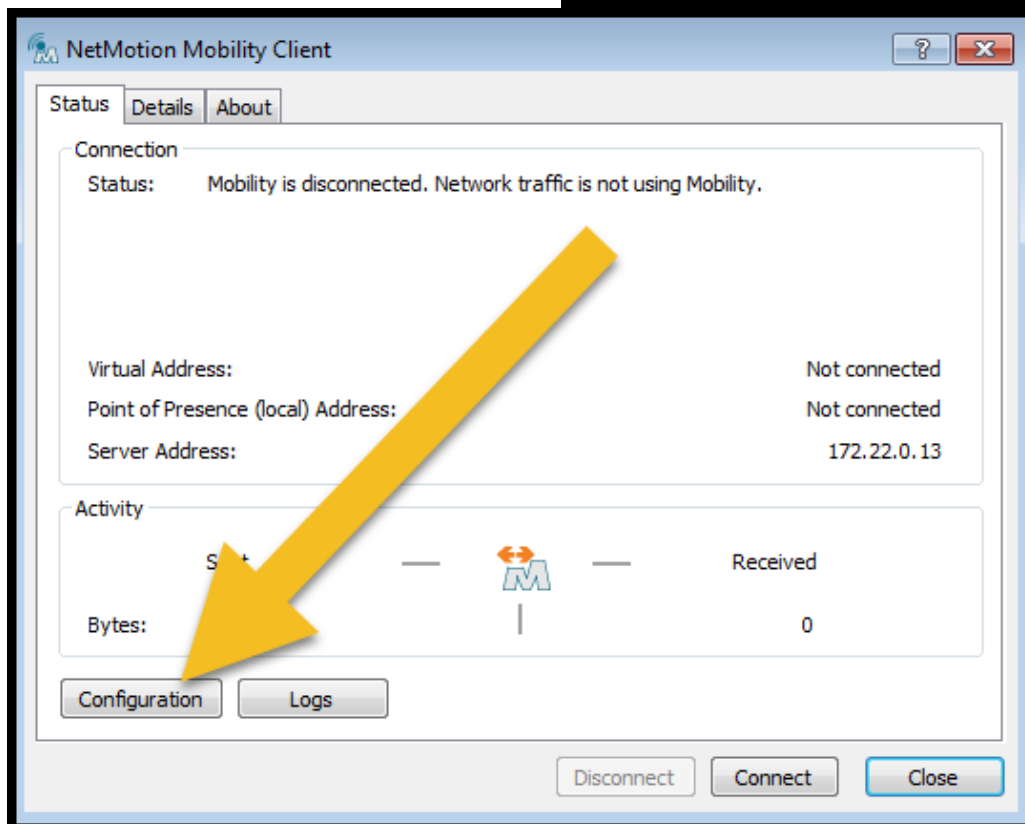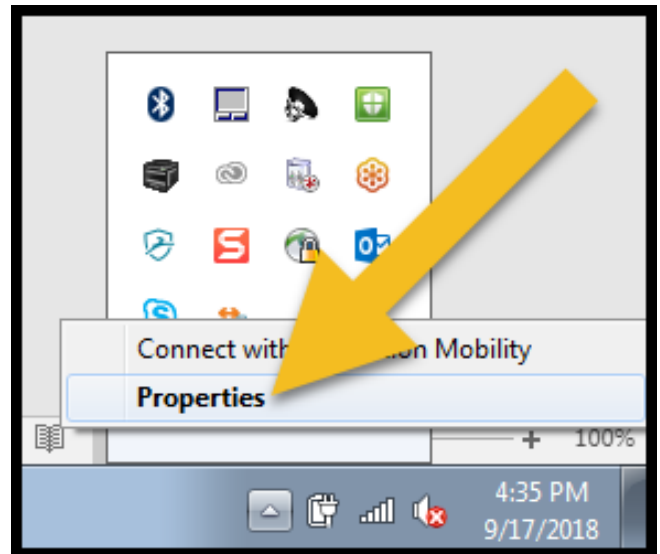
d) In the "Server name or IP address" dropdown menu, **select the bottom option, 198.214.211.12**
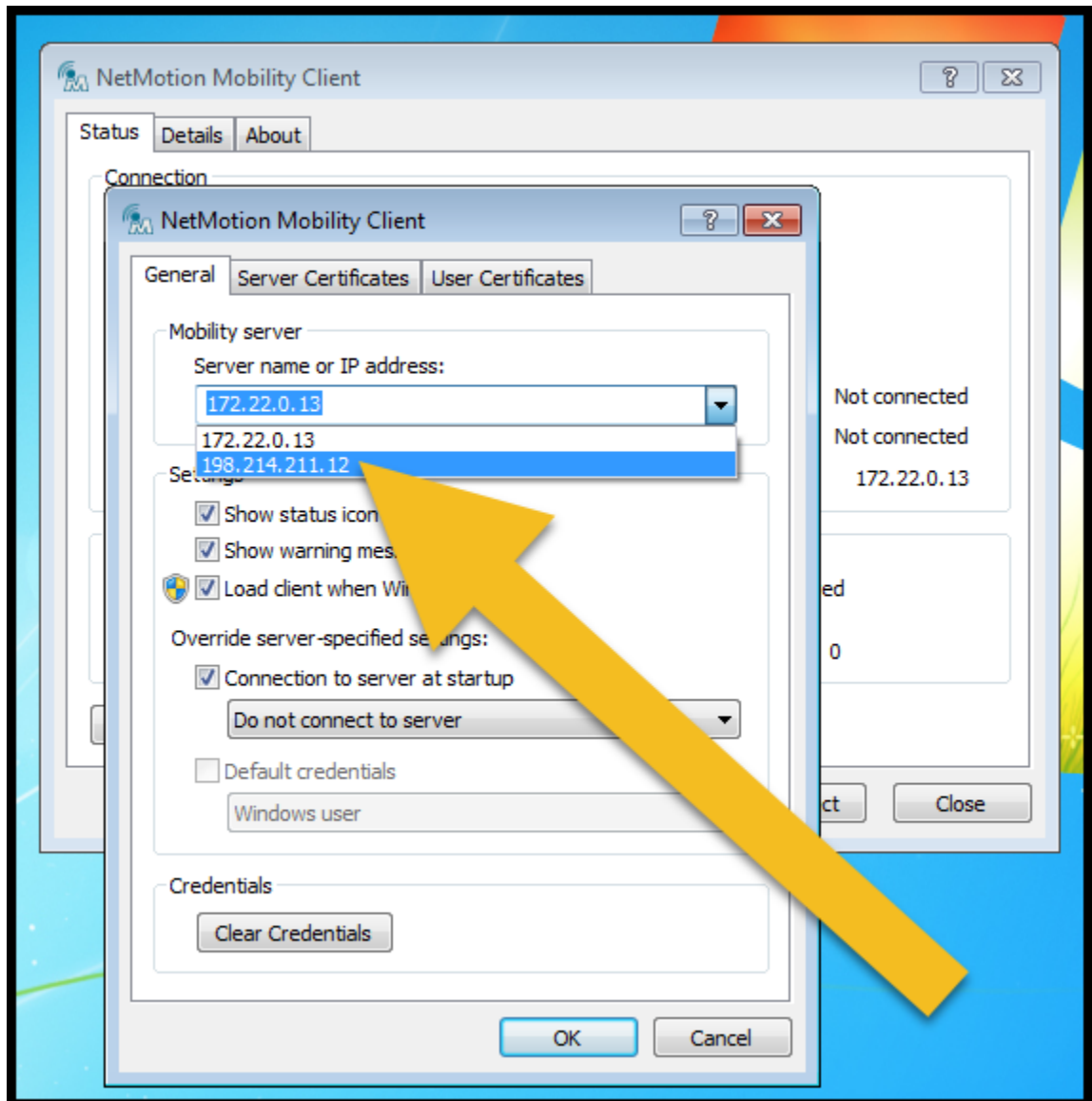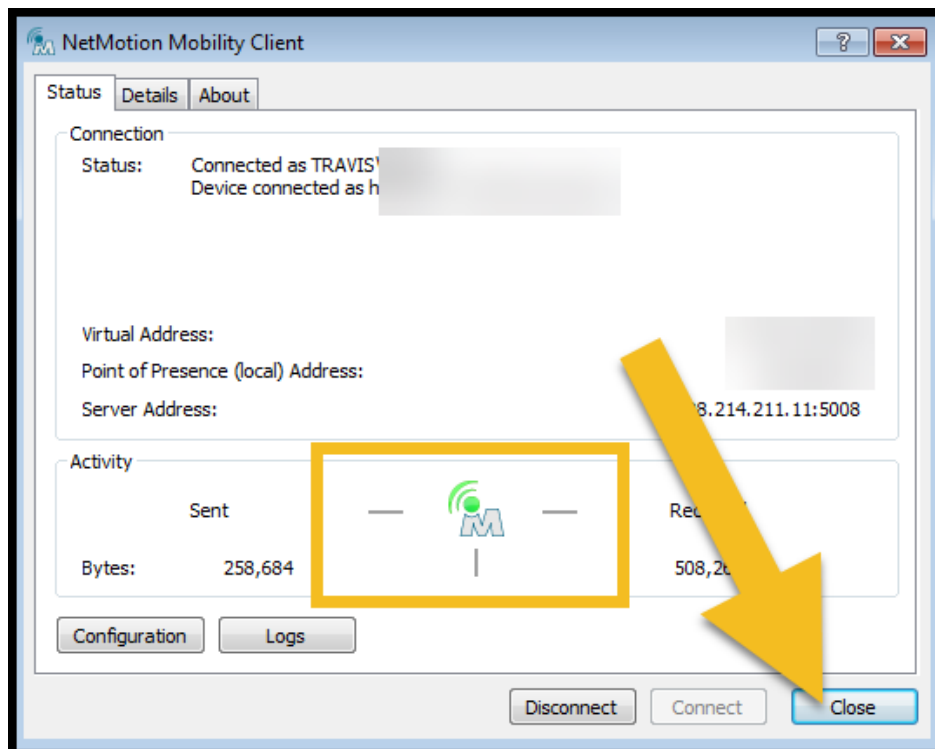

e) **Click OK** to close the Configuration window.
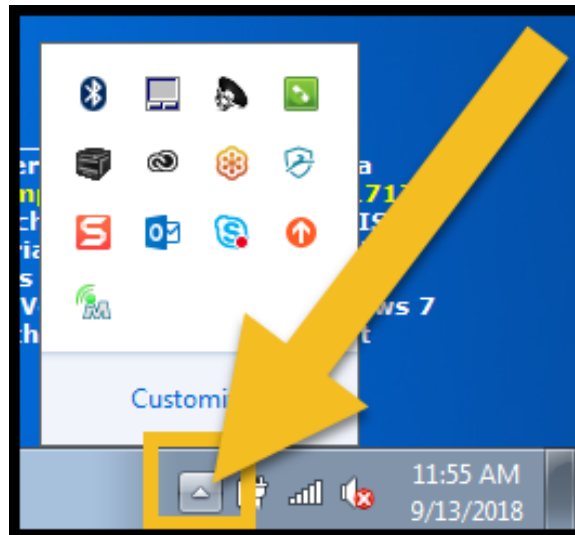
f) Click the Connect button.

g) Once NetMotion is connected, the icon in the middle of this window will turn green. Once that happens, like in the image below, **click the Close button.**

Disconnecting

1. When you are ready to disconnect, **go back to the Show Hidden Icons arrow** in the bottom right corner of your screen.

2. **Click on the NetMotion icon** and select **"Disconnect NetMotion Mobility"**