



Travis County Voicemail

First Time Setup from Cisco Phone

1. If dialing from your Cisco phone select either the messages button  or dial 43199.
 - a. If dialing from Jabber select the messages button  and then select “Call Voicemail”.
 - b. If dialing from outside the Travis County network dial 512-854-3199.

Once connected to the Voicemail system

2. Enter your temporary pin followed by #.
 - a. If dialing from a phone other than yours press * and when prompted for your ID enter your 5-digit extension.
 - b. If dialing from outside the Travis County network press * and when prompted for your ID enter your 5-digit extension.
3. Follow the guided prompts to personalize your Voicemail and set a new pin.

Checking your Voicemail

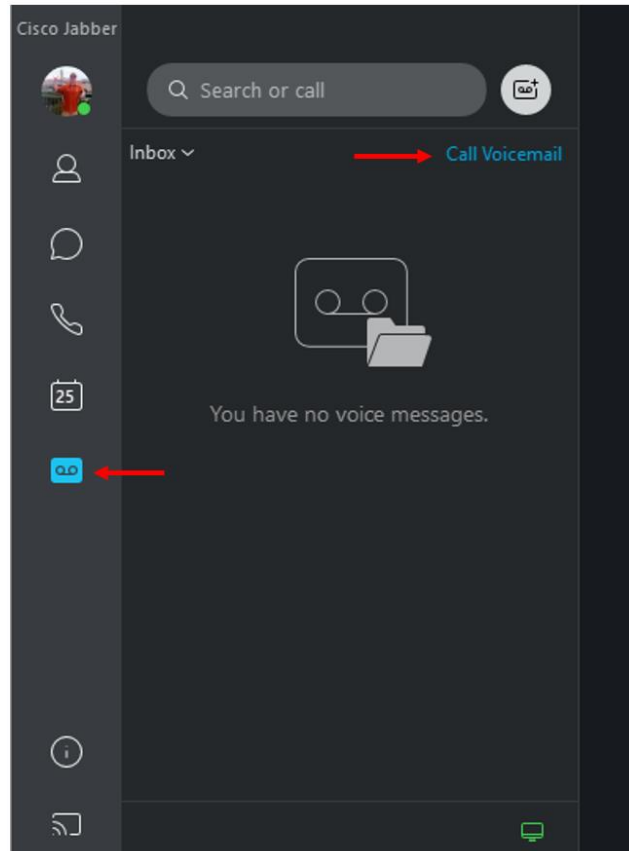
From a Cisco phone

- 1 Select the messages button
- 2 Enter your PIN
- 3 Press #



From Jabber

- 1 Select the messages button
- 2 Select "Call Voicemail"
- 3 Enter your PIN
- 4 Press #



From the Outside

- 1 Dial 512-854-3199
- 2 Press *
- 3 Enter your 5-digit extension
- 4 Press #
- 5 Enter your PIN
- 6 Enter #